

**Friends of Peterborough Lido  
Minutes of Annual General Meeting held on  
Tuesday 27<sup>th</sup> February 2018 at 6.00 pm**

**at the Key Theatre, Embankment Road Peterborough**

<b>Present:</b>	Chair:	Janet Martin
	Treasurer:	Maggie Divers
	Committee:	Irene Johnson, Richard Ferris, Clare Marshall, Richard Baker,
	Vivacity:	Jon Marsden, Sam Hickman, Becky Holmes
	Members:	David Godfrey, Alison Ballard, Wendy Eagle, Isabel Knipe

**1. Introduction and Overview**

An introduction and outline of the agenda was given by Janet Martin, Chair.

- 2. Apologies for absence:** were received from Steven Luker (Vivacity), Sue Godfrey (Committee), Pete Shorey (Committee), Howard Marshall, Gillian Beasley, Paul Burrows, Keeley Mills, and John Peach.

**3. Vivacity Report- Presented by Sam Hickman (Vivacity)**

**3.1** An outline of the current Lido Management structure was given: Jon Marsden is Vivacity's Director of Sport and Health Living, Steven Luker is General Manager of the Lido (and (various other Vivacity venues), Sam Hickman is the Lido Duty Manager.

**3.2** Sam provided a statistical data breakdown for the 2017 Season

- Total admissions 18,251 (not including the opening day)
- Average admissions 1,216 per week
- Busiest Week (4<sup>th</sup> Week open) 19<sup>th</sup> - 25<sup>th</sup> June
- Total season Income £85K
- Total season Balance -£36k

It is noted that the above costs/incomes are subsidised by Vivacity, and exclude energy and maintenance costs which are met by Peterborough City Council.

**3.3** Looking forward to the 2018 season: Opening day for 2018 will be 26<sup>th</sup> May and there would be a pre- and post- swim for FOL members. Vivacity are also looking at a Summer Solstice swim and a possible weekly early morning swim. Jon Marsden confirmed that installation of some additional outside 'drench' showers is being considered to assist with the congestion in the changing area showers.

**4. Report from the Chair**

**4.1** Janet Martin introduced members of the committee to those present: Maggie Divers, Clare Marshall, Irene Johnson, Richard Ferris, Sue Godfrey, Pete Shorey. Jon Marsden, Steven Luker and Sam Hickman (Vivacity) were in attendance in an ex officio capacity.

## **4.2 Aims and Objectives of the Friends:**

The main aims and objectives, as specified in the Friends' Constitution, were outlined to meeting -

- To act as a two-way conduit for information exchange between the Management and Users
- To support the Management team to develop and enhance the facilities, financial viability and long-term sustainability
- To provide appropriate voluntary resources

## **3. Shared Achievements in our First Year:**

These were summarised as -

- Establishing a constitution & structure - details of which were shared
- Enrolment of 55 members (with further potential interest received)
- Voluntary resources provided to assist with day-to-day management
- Publications of newsletters sharing developments and encouraging people to put ideas forward
- Website under development - Monica Illett had previously agreed to take this forward and explained that she has now developed a site to include a static front page, blog style news page, info about the committee, aims and objectives and a gallery page with two ports
- Research with other Lido Friends' Groups - some committee members have visited other pools and brought back ideas and publicity material
- Members' views raised and discussed at committee meetings with Vivacity Management

## **4. Looking Forward to 2018**

As we move forward into our second year, the following are under consideration by the committee in conjunction with Vivacity Management -

- Integrated Planning Process
- Increase Marketing Opportunities
- Obtaining of Sponsorship
- Holding additional Events/Activities
- Increasing opportunities for Member Input

Clarification was given regarding the membership term - which will run from the pre-season swim date of 25<sup>th</sup> May (i.e. the day preceding opening day 26<sup>th</sup> May). Existing members will receive an email confirming details in late April/early May. Others who have shown interest will receive similar advance notification. Membership terms will remain the same for 2018.

## **5. Finance report**

The following report was provided by Maggie Divers, Treasurer -

- 5.1** A bank account in the name of Friends of Peterborough Lido has been opened with Santander 'Treasurer's account'.
- 5.2** Expenditure and income accounts were presented and agreed, together with a breakdown of expenditure and details of current petty cash holding.

## **6. Election of Officers 2018/19**

**Chair** - Jon Marsden took the Chair for the election for the Chair of the Friends; one nomination had been received -

Janet Martin: proposed by Clare Marshall and seconded by Maggie Divers - approved unanimously.

Janet then resumed the chair for further elections.

**Treasurer:** Maggie Divers - proposed by Peter Shorey and seconded Clare Marshall - approved unanimously.

**Secretary:** No nominations were received and the position remains vacant. Jon Marsden agreed to provide a minute secretary to support future FOL committee meetings, however, a nomination for the post is still sought.

## **7. Election of Committee 2018/19**

The following nominations had been received:

Clare Marshall proposed by Howard Marshall and seconded Sue Godfrey  
Irene Johnson proposed by Maggie Divers and seconded by Peter Shorey  
Sue Godfrey proposed by David Godfrey and seconded by Clare Marshall  
Richard Ferris proposed by Janet Martin and seconded by Sue Godfrey  
Peter Shorey proposed by Clare Marshall and seconded by Howard Marshall  
Richard Baker proposed by Sue Godfrey and seconded by Maggie Divers.

The nominations were unanimously agreed 'en bloc' by all present through a show of hands, and the above committee members were duly elected.

## **8. Any Other Formal Business**

Becky Holmes, introduced her role as the Vivacity Customer Experience Officer, explaining that she is interested to gain customer feedback. She gave assurance that although she may not always be able to give people everything they want, she would listen, do her best, and will always be honest in her response to enquiries/requests.

## **9. Interactive Networking Session**

Members were invited to discuss and record any suggestions, requests or ideas. Flip charts were provided for this;

- A request/suggestion was received that a double-width lane should be provided for the stronger swimmers rather than the two single lanes that are usually provided.
- Alison Ballard requested that an 'It's a knockout' event should be organised for past and present visitors to the Lido. Sam suggested that the lifeguarding team would be keen to support such an initiative to raise money for Cancer or other charities.

The meeting closed at 7.10pm and members adjourned to the bar area for refreshments and informal discussions.